

Infinite Healing Institute

OF MASSAGE THERAPY

Academic Catalog 2022

11/2022



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Published by Tori Doolin, President of Infinite Healing Institute LLC (IHI)

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Table of Contents

- 1 WELCOME
- 3 Mission
- 4 FACULTY
- 5 Admission Requirements
- 6 Grading System
- 7 Courses
- 10 GRADUATION REQUIREMENTS
- 11 Tuition
- 12 FORMS OF PAYMENT
- 12 REFUND POLICY
- 13 ATTENDANCE POLICY
- 13 LEAVE OF ABSENCE POLICY
- 14 Dress Code Policy
- 15 SANITATION & HYGIENE
- 16 Universal Precautions
 Policy
- 17 Draping Policy
- 18 STUDENT COMPLAINT POLICY
- 19 STUDENT CONDUCT/ETHICAL REQUIREMENTS
- 21 Transfer Credit Policy
- 21 PARTIAL TRAINING POLICY
- 22 RE-ADMISSION POLICY
- 23 CLINICAL PRACTICUM
- 24 DISCLOSURES
- 25 STUDENT COMPLAINT POLICY
 & PROCEDURES
- 26 EMERGENCY/REMOTE LEARNING PLAN

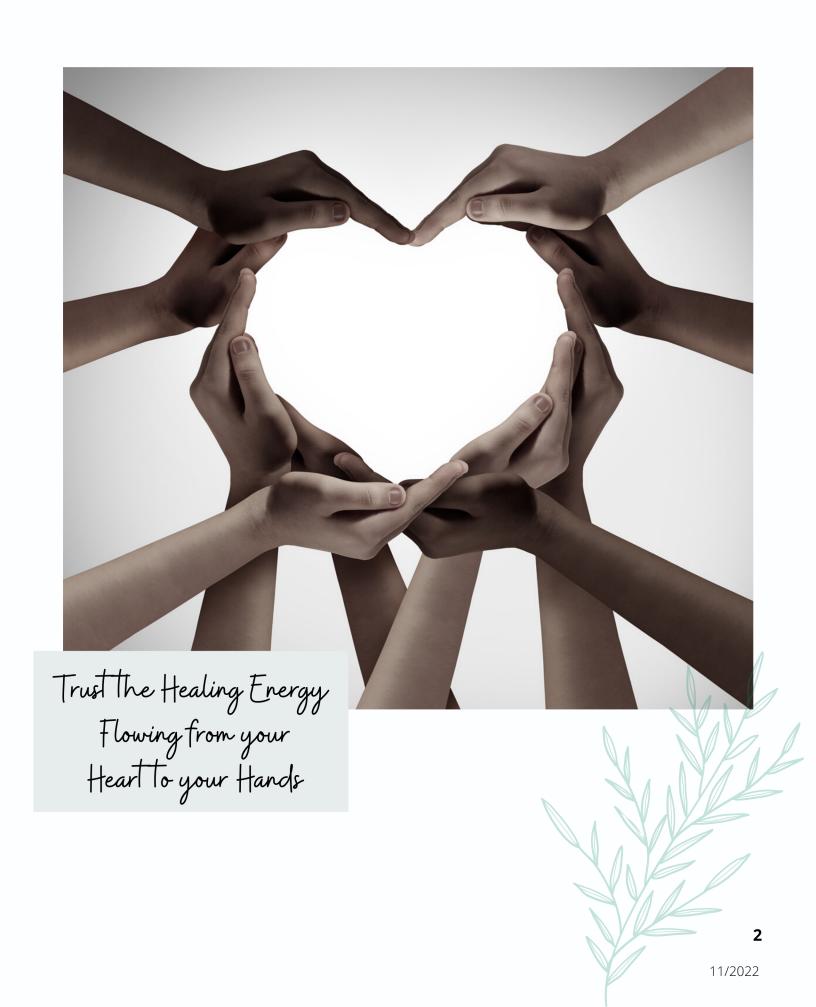


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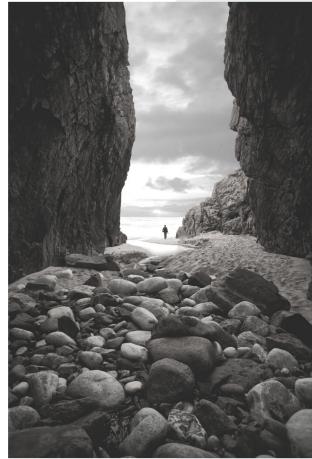
Thank you for your interest in Infinite Healing Institute of Massage Therapy. We have a passion to see our students reach their personal best. Our massage therapy program is a hands-on approach to massage. We have a program that prepares individuals to provide relief and improved health and well-being to clients through the application of manual massage techniques. We have small class sizes so you get the one on one attention you need to succeed. We have designed our program to produce massage therapists with excellent technical skills. This prepares our graduates to begin their professional career immediately upon licensure. As you browse through our catalog, we hope you find that our school is the best fit for you.







THE MISSION OF INFINITE
HEALING INSTITUTE IS TO
PRODUCE HIGH QUALITY
MASSAGE THERAPY
GRADUATES AND EQUIP THEM
WITH THE SKILLS TO SUCCEED
IN SERVING THEIR
COMMUNITIES AS THEY
PURSUE THEIR PROFESSIONAL
CAREERS AS LICENSED
MASSAGE THERAPISTS.



TORI DOOLIN, LMT #MT6976

PRESIDENT/DIRECTOR/INSTRUCTOR



Tori is a Licensed Massage Therapist with the State of New Mexico. She graduated from the Arizona School of Massage Therapy in 2001. Tori has over 20 years experience in practicing massage and bodywork. Alongside her husband, they have grown a thriving Chiropractic practice in Farmington, NM. She is also the mother of two beautiful children, which she homeschooled for many years. Tori is the President and Director of Infinite Healing Institute of Massage Therapy. She is fully devoted to the success of her students.

DR. JASON DOOLIN #DC1891,

DOCTOR OF CHIROPRACTIC/INSTRUCTOR

Dr. Jason Doolin DC is a Licensed and Board Certified Doctor of Chiropractic. He graduated with his Doctorate Degree from Parker University of Chiropractic in Dallas, TX in 2009. He takes great pride in serving his community by helping his patients to live healthy, pain free lives. He has a wealth of knowledge in Anatomy, Physiology, and Kinesiology and serves as an instructor in these courses. He provides our students with an extensive education of the human body.



Admission Requirements

Requirements:

- At least 18 years of age.
- High School Diploma or GED Certificate.
- A U.S. Citizen or a
 Permanent Resident of the
 U.S.
- Must be fluent in the English language
- Must have the physical ability's to perform massage techniques.



Procedures:

- Submit a completed Admissions Application with \$25 Application Fee.
- Upon Conditional Acceptance, the applicant will be scheduled for an enrollment meeting.
- Acceptance into the program is contingent upon a signed Enrollment Agreement, paid Enrollment Fee, and paid Deposit.

5 11/2022

Grading System



Grades will be based upon attendance, in-class participation, learning activities, assignments, quizzes, tests, and exams. Students must complete each course with a cumulative grade point average of 2.0 or better which is equivalent to 70% in order to get credit for each course. If a student receives a final grade lower than 70%, they may retake the course the next time it is offered. Retaking the course will result in an additional cost above the original tuition cost.

Ourses

ANATOMY & PHYSIOLOGY

This course takes a comprehensive journey through the body. We will focus on the study of the structure, function, and relationship of the anatomical and physiological systems of the human body. This course studies the function of each system and how they are affected by Massage Therapy. We teach all 11 systems with emphasis on the musculoskeletal system and it's relevance to the massage practitioner for safe applications of Massage Therapy.



KINESIOLOGY

This course teaches the four key structures for movement: connective tissue, joints, muscles, and nerves. Students will apply some biomechanical principles and put the body to the test by exploring the concepts of biomechanics, posture, and gait.

PATHOLOGY

This course studies various conditions and diseases for which massage therapy may be indicated or contraindicated. The intended outcome of this course is to teach students to be critical thinkers in their massage practice. With this critical thinking, they will be able to make safe, effective, evidence–informed choices about massage therapy and bodywork for their clients who live with challenges to their health. The students will learn how to safely proceed in providing proper care for each client.



MASSAGE THERAPY

This course introduces the practice of massage therapy. Students will learn proper use of equipment, proper hygiene, and sanitation. They will learn the massage strokes used in Swedish massage, deep tissue, chair massage, sports massage, hot stone, reflexology, and more. Students will learn information about client positioning, proper draping, and proper body mechanics. They will also be taught complimentary massage modalities and how to accommodate clients with special circumstances.



HYDROTHERAPY

This course teaches the basic practice of hydrotherapy, the therapeutic use of water in the treatment of disease and the promotion of health. Students will learn how to enhance massage therapy sessions with the therapeutic use of hot and cold application of water, such as hot towels, ice packs/ice massage, and hot and cold footbath. We also teach popular spa treatments such as salt glows, dry brushing, body wraps, and paraffin dips.

BUSINESS

This course teaches the business basics they will need to operate a massage practice. This course covers career options, professionalism, self-care, starting a successful practice, managing a practice, advertising, and community networking strategies.



PROFESSIONAL ETHICS

In this course students will learn how to put ethical standards into their practice. They will learn what is expected in a professional setting. Students will learn boundaries, relationships, legal requirements, sexual conduct, and client confidentiality. They will also be taught about laws, morals and rules and regulations in order to maintain an ethical massage therapy practice.



FIRST AID /CPR

In this course, students will take a First Aid/CPR/AED course certified by the Red Cross. Students will learn how to recognize the signs and symptoms of injuries and sudden illness, how to recognize a life-threatening emergency, and how to provide basic life support. They will gain the necessary skills for the administration of CPR to adults, children and infants and learn how to use an automated external defibrillator (AED).

ELECTIVES

We offer various elective classes to supplement the students education. We offer courses in Cranial Sacral, Facilitated Stretching, Injury Prevention, Cupping & Gua Sha techniques, Kinesio Taping, and more.



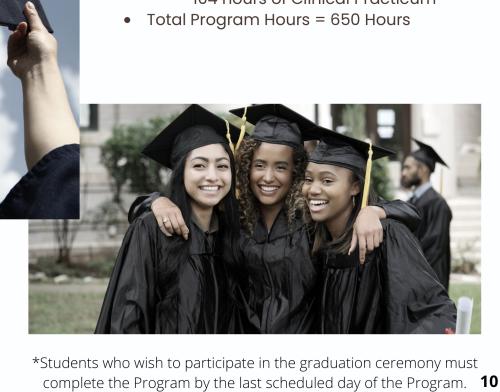
Traduation Lequirements

The following are requirements for graduation:

- Must complete 80% attendance in all courses. The CPR and Clinical Practicum courses require 100% attendance.
- Students must complete each course with a cumulative grade point average of 2.0 or better which is equivalent to 70% or better.
- Successfully complete all Clinical Practicum hours.
- All financial obligations to Infinite Healing Institute LLC must be met prior to graduation.

Program Length/Hours:

- The length of the program is 21 weeks.
- The program consists of:
 - 546 Hours of Instruction
 - 104 hours of Clinical Practicum





Tuition and Fees:

Enrollment/Registration Fee \$100.00 Tuition \$7500.00 Sales Tax \$631.75

Massage Table and Bolster \$100.00-\$400.00

Manuals and Books \$600.00

Two Sets of Sheets \$50.00

Massage Cream \$70.00

Clinic Uniform \$50.00

Total Amount Due . . . \$870.00-\$1170.00

*Tuition Deposit of \$1500 is required to be paid prior to the first day of the program. Students may take advantage of one of our payment programs. The total amount of tuition is due and payable no later than the first day of class unless arrangements have been made to utilize one of our payment schedules. Students must contact the Director/Registrar prior to the first day of class to set up one of our payment programs. If payment is not received according to the terms of the agreed upon payment program, access to classes will be suspended until payment is made in full including late fees and interest. There is a three (3) day grace period for payments. A \$25.00 late fee will be charged on day 4. If a payment is 11 days late, an additional interest charge of 1.5% of the amount due will accrue per day thereafter until the account is made current.





Forms of Jayment

Cash, Checks, Zelle and Credit/Debit Cards Accepted

Credi/Debit Card Policy:

IHI accepts all major credit cards. A 3% fee will be added to tuition and supplies payment transactions. No refund will be given for transaction fees

Personal Check Policy:

We accept personal checks. No third party or post dated checks. Checks returned for insufficient funds, will assess a NSF fee of \$50. Student has 10 days to make payment. Failure to comply will result in filing for collection with the District Attorney's Office. IHI will no longer accept checks from students with returned checks.

Financial Aid:

Student's may take advantage of one of our payment programs. Transcript and Certificate will be awarded once full tuition has been paid. For more information, please speak to the admissions staff.



Lefund Policy

If a student withdrawal is to occur, the following is the refund policy for all tuition paid to Infinite Healing Institute LLC. The Enrollment Fee is non-refundable. If the student is withdrawn, suspended or terminated by IHI for misconduct, non-participation, or failure to pay, no tuition will be refunded.

Withdrawal	Tuition Refund

Week 1-2	80%
Week 3-4	60%
Week 5-6	40%
Week 7-8	20%
Week 8+	0%

*Percentage is based on Total Tuition not Tuition paid to date.

Attendance Policy

Satisfactory Attendance:

Students must attend 80% of offered class hours (CPR & Clinical Practicum courses require 100% attendance). All attendance makeup must be completed before the final exam for each course. Attendance make-up must be coordinated with the Instructor or Director. Make-up attendance may be required in order to maintain the 80% attendance requirement for graduation. If a student does not attend 80% of a course, they may retake the course the next time it is offered. Retaking the course will result in an additional cost above the original tuition cost.



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Emergency Leave:



Students who have emergency situations may be granted a leave of absence not to exceed five (5) class days. Only one leave of absence is granted in a 12 month period. A student does not incur additional charges while on a leave of absence. All missed work must be made up.

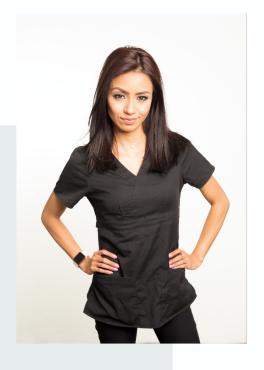




Classroom Attire:

- Clothing that allows for full range of movement of the whole body
- Loose fitting clothing but not too loose that it could touch the client.
- Clothing that covers all private areas.
- No Jewelry that could come in contact with the client.
- Long hair should be pulled back away from the face and should never touch the client.
- Nails should be kept extremely short with no nail polish, gel or acrylic (This is for the sake of hygiene).
- Practice proper hygiene; clean clothes, hair, teeth etc...



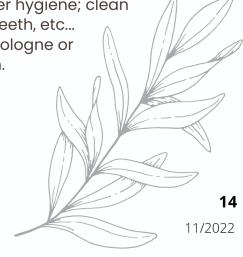


Clinic Attire:

- A set of top and bottom scrubs (color: black) will be required for student clinic.
- A pair of comfortable tennis shoes.
- Hair will be combed or tied back neatly.
- Nails will be kept short with no nail polish.

• Practice proper hygiene; clean clothes, hair, teeth, etc...

 No perfume, cologne or scented lotion.



Sanitation & Hygiene Policy

Sanitation Policy Performed before every Massage Session (classroom and clinic):

- Hand Washing. This includes hands, forearms and elbow. With antibacterial soap, scrub for at least 20 seconds or sing the "ABC" song twice before rinsing.
- Clean Equipment. Using commercial disinfectant spray or wipes, clean all surfaces including massage table, face rest, hand rest, bolsters, lotion bottles, door knobs, and counters.
- Replace linens before each massage client, with clean laundered sheets, face rests, towels and blankets.
- A good rule of thumb is anything that touches you or the client during a massage session should be disinfected.



Personal Hygiene Policy:

During a massage session, therapists are in such a close proximity to their clients that their breath and smell can leave an impression on their client. To maintain professionalism as a massage therapist, the following are necessary.

- Deoderant (to be repplied as needed)
- Teeth Brushed
- Clean Hair
- Clean Clothes
- Short fingernails
- No perfume, cologne or scented lotion (due to allergies)





(Iniversal Precautions Policy

The basic Principle of Universal Precautions is to assume that all individuals you have contact with as a result of school activities, are potential carriers for Blood Born Pathogens (BBP).

- 1. When there is anticipated potential of exposure to blood or BBP, PPE must be used. The most common piece of PPE is gloves. Other types of PPE may include gowns, goggles, face shield, masks, and CPR Micro shields. The rule of thumb for PPE is dress for the occasion. Use the right equipment for the right potential situation. Massage therapists and bodyworkers should always have gloves (vinyl or latex) and CPR micro shields available in their work area for potential emergencies.
- 2. Post Exposure: Anytime someone else's blood or bodily fluids gets into your body (puncture, mucous membranes, open areas, etc.) in a school situation, report and follow the procedure of the school and seek medical follow up immediately.

Common Blood Borne Pathogens (BBP) include:

hepatitis B, hepatitis C, syphilis, malaria, and human immunodeficiency virus (HIV). Blood borne pathogens are very small, so small you can't see them without a microscope. Blood borne viruses live in certain body fluids like blood, semen, vaginal fluids. You can only get these diseases if you get someone's infected body fluids into your body. Things can get into your body through cuts, scrapes, your eyes, nose and mouth and sexual intercourse. You can't tell by looking at people if they have an infectious virus or not, so it is best to assume that anyone could have it.



Draping Policy & Procedures



Draping Guidelines:

- 1. Draping and treatment must be provided in a way that ensures the safety, comfort, and privacy of the client and therapist.
- 2. Draping must take place during the massage, and the therapist shall comply with the client's request to remain partially or fully clothed under the drape.
- 3. Clients receiving a massage must be draped to assure that the pubic area and genitals are not exposed.

Gender Neutral Draping Language

"This is a summary of Massage Therapy regulatory language concerning draping and the use of gender to identify specific structures of the body that are required to be draped. The concern is that those that identify as gender neutral or their gender identity is different from their gender at birth may face issues with the more detailed requirements of some of these rules. Specifically draping of breast tissue for "females" and a lack of breast tissue draping for "males". The purpose of this information is to determine how to communicate the need for appropriate draping without using gender specific language." - FSMBT

New Mexico Rule 16.7.2.8 (C)(2) C. Client welfare: Each licensee, instructor and applicant shall: (2) obtain prior informed consent of the client regarding draping and treatment to ensure the safety, comfort and privacy of the client;



Student Complaint Policy

Informal Resolution

Students are strongly encouraged to resolve any concern by talking with the staff member/administrator and if necessary his/her supervisor to resolve the issue. Prompt reporting of all complaints is critical and necessary as it is often difficult to trace the facts of an incident or incidents long after they have occurred. Students are advised to bring the complaint forward within thirty (30) days of the alleged incident. Students must complete each step in the process before proceeding to the next one.

Formal Complaint

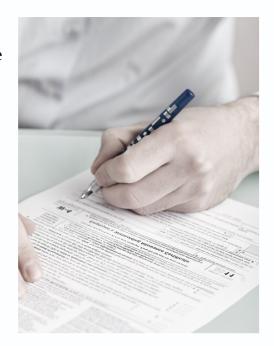
A formal complaint is a request for assistance with a problem, conflict, concern, or issue that negatively impacts students that could not be addressed by informal resolution with the staff member/administrator and his/her supervisor.

Formal complaints must be filed in writing. A student may choose to remain anonymous. Though anonymous formal complaints are permitted, doing so may limit the school's ability to investigate and respond to the formal complaint.

Documentation of the formal complaint should include:

- A detailed description of the issue and negative impact
- The date, time, and place of the event(s) pertaining to the formal complaint
- The name and contact information for any witnesses with knowledge of the formal complaint or subject of the formal complaint.
- Specific details regarding the instance(s) of non-compliance with the policy or procedure applicable.
- A proposed solution or action.

If the formal complaint demonstrates a violation, or potential violation of policy or standard practice guideline, the school director will begin a formal resolution process.



Only after a student has followed the complaint process above, or if extreme circumstances exist whereby the student cannot utilize the school's procedures, they may contact the Massage Therapy Board. There will be no adverse reaction against the student for filing a complaint.

Mailing Address:
NM Massage Therapy Board
PO Box 25101
Santa Fe, NM 87504

NM Massage Therapy Board
Phone: (505) 476-4870
Email: massage.board@state.nm.us
www.rld.state.nm.us/massage

<u>Physical Address:</u> NM Massage Therapy Board 2550 Cerrillos Road Santa Fe, NM 87505

Student Conduct & Equirements



Massage Therapy Students shall act in a manner that justifies public trust and confidence, enhances the reputation of the profession, and safeguards the interest of individual clients.

Students will:

- 1. Have a sincere commitment to provide the highest quality of care to those who seek their services;
- 2. Represent their qualifications honestly, including education and provide only those services that they are qualified to perform;
- 3. Accurately inform clients, other health care practitioners, and the public of the scope and limitations of their discipline;
- 4. Acknowledge the limitations of and contraindications for massage and bodywork and refer clients to appropriate health professionals;
- 5. Provide treatment only where there is reasonable expectation that it will be advantageous to the client;
- 6.Conduct their activities inside and outside of school activities with honesty and integrity, and respect;
- 7. Refuse to unjustly discriminate against clients and/or health professionals;
- 8. Safeguard the confidentiality of the client's identity and information in all conversations, advertisements, and any and all other matters unless disclosure of identifiable information is requested by the client in writing, is medically necessary or is required by law;
- 9.Respect the client's right to treatment with informed and voluntary consent. The student will obtain and record the informed consent of the client, or client's advocate, before providing treatment. This consent may be written or verbal;
- 10.Respect the client's right to refuse, modify or terminate treatment regardless of prior consent given;
- 11.Provide draping and treatment in a way that ensures the safety, comfort and privacy of the client;
- 12.Exercise the right to refuse to treat any person or part of the body for just and reasonable cause;

- 13.Refrain, under all circumstances, from participating in a sexual relationship or sexual conduct with the client, whether consensual or otherwise, from the beginning of the client/therapist relationship and for a minimum of six (6) months after the termination of the client therapist relationship, unless an ongoing current sexual relationship existed prior to the date the therapeutic relationship began;
- 14. Avoid any interest, activity or influence which might be in conflict with the student's obligation to act in the best interests of the client or the profession;
- 15.Respect the client's boundaries with regard to privacy, disclosure, exposure, emotional expression, beliefs and the client's reasonable expectations of professional behavior. Students will respect the client's autonomy;
- 16.Refuse any gifts or benefits that are intended to influence a referral, decision or treatment, or that are purely for personal gain and not for the good of the client;
- 17. Any misconduct that adversely affects the name and reputation of IHI or violation of any laws while enrolled as a student at IHI is grounds for disciplinary action including dismissal.

Students are required to review NM Statute 16.7.2 NMAC regarding Professional Conduct for Massage Therapy.

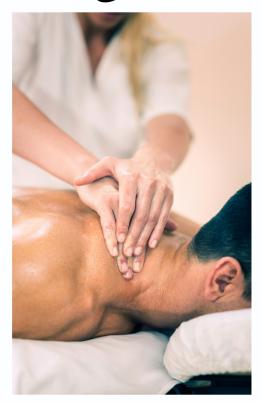


Transfer (redit Policy

Transfer Credits from Another Massage Therapy Program:

- Students may transfer credits from another massage school program if they have an official transcript and the courses being transferred are equivalent to the ones offered at Infinite Healing Institute of Massage Therapy.
- Credits will be accepted on a case by case basis.
- There will be a non-refundable \$100.00 Administration Fee charged to review the transcript and determine which courses will be accepted.
- If the student chooses to enroll, the \$100.00 Administration Fee will be applied towards the student's tuition.

• Credits accepted will be billed at a discounted rate of \$5.00/clock hour.



Partial raining Policy

Additional Credits Needed for Licensure.

In the event that a student has completed their training from another school but lacks the minimum educational requirements for licensure, we offer Partial Training in order to reach the minimum education requirements. Partial Training will be approved on a case by case basis. Student will be required to complete the courses needed in their entirety, no partial classes will be given. Student must pay all fees associated with the application process and tuition for the courses taken.

Readmission Policy

Readmission Procedures

A student must request readmission after a grade of "D" or "F" is received in a course or after withdrawal from the program at any time during the program. A student may be considered for readmission to the program if all the following criteria are met:

- Students applying for readmission must meet all admissions criteria. The applicant must submit a readmission request in writing to the Director at least thirty (30) days prior to enrollment. The request must be a detailed personal reflection of the reason(s) for the unsuccessful performance and a plan of correction.
- One (1) readmission to the program will be permitted.
- The applicant applying for readmission will be required to interview with the Director for consideration of readmission.
- An acceptable level of discipline–specific competency may need to be demonstrated prior to readmission.
- A student with previous unsatisfactory clinical performance must be recommended for readmission by consensus of the program faculty.
- Readmission to IHI is contingent upon the availability of space.
- Students who are dismissed for reasons associated with academic misconduct or violations of a code of ethics will not be considered for readmission.
- A student must repeat the course or courses for which he/she was dismissed and attain a 70% or better in the course.
- A student may be readmitted to the program within two (2) years from the program that he/she failed. Before being considered for readmission, he/she will be required to take a competency exam for those course(s) which he/she previously successfully completed. Upon successful completion of those exams, he/she will be considered for readmission to the program and be required to take only the course(s) he/she failed. If he/she does not successfully complete the competency exam(s), he/she can reapply for admission but will have to repeat all courses. Successful completion of a competency exam means a grade of 70% or greater.



Clinical Tracticum

Clinical Practicum Policies and Procedures



- Licensure Exemptions: Students enrolled in a massage therapy school are exempt from licensure so long as they do not refer to themselves as a Massage Therapist. (16.7.4.9 NMAC)
- Clinical practicum: "means that a student is providing hands-on massage therapy to members of the public under the supervision of a massage therapy instructor. That instructor must be physically present on the premises for advice and assistance. The student must be enrolled at a registered massage therapy school or being trained by a massage therapy instructor. Clinical practicum does not include classroom practice." (16.7.1.7 NMAC subsection G)
- Professional Conduct: Students must follow the Student Conduct and Ethical Requirements section found on page 19 of this catalog as well as the "OCCUPATIONAL AND PROFESSIONAL LICENSING MASSAGE THERAPIST PROFESSIONAL CONDUCT" found in the New Mexico Statutes. (16.7.2 NMAC)
- Prerequisites Requirement: "A minimum of 100 hours of hands on training must be completed before a student may begin clinical practicum, as defined in Subsection G of 16.7.1.7 NMAC." (16.7.5.8 NMAC subsection B. (2) b.)
- Students Rules: Students may not charge for massage therapy services. Nor can they accept tips, gratuities, or donations. Students can not perform massage therapy without instructor supervision. Students can hand out identification cards but only with the schools information and the title of "student". Student complaints regarding the massage school must follow the schools complaint policy first. Followed by contacting the Massage Therapy Board if resolution is not reached. (16.7.7 NMAC)



*Students will be required to review the New Mexico Statutes and Laws for Massage Therapy.



GENERAL PROVISIONS FOR LICENSURE:

- **Age:** "The applicant must be 18 years of age or older on the date the application is submitted". (16.7.4.10.A NMAC)
- **Pre–Requisite Education**: "The applicant must have completed high school or its equivalent." (16.7.4.10.B NMAC)
- Advertising: "The board has authority to take an action set forth in Section 61–1–3 NMSA 1978 upon a finding by the board that the licensee, registrant or applicant advertises or uses a designation, diploma or certificate implying that he is a massage therapist, massage therapy instructor or massage therapy school unless he holds a current valid license or registration issued by the board." (Section 61–1–3 NMSA 1978)



- Applicant must have graduated from an approved massage school.
- Have completed a minimum of 650 hours of massage therapy training.
- Pass the board's jurisprudence examination.
- Pass a licensing or certification exam approved by the board (including MBLEx, NCETM or NCETMB).
- Pay the application fee (\$75.00) and licensing fee (\$125)
- Licensure for the practice of massage therapy is required in order to advertise as a "Massage Therapist" or for "Massage Therapy Services"
- Contact the New Mexico Massage Therapy Board for the Application Packet to apply for licensure. Board contact information is below.



NM Massage Therapy Board
Phone: (505) 476-4870
Email: massage.board@state.nm.us
www.rld.state.nm.us/massage

Mailing Address: PO Box 25101 Santa Fe, NM 87504 <u>Physical Address:</u> 2550 Cerrillos Road Santa Fe, NM 87505



Student Complaint Policy & Procedures

If you have a complaint regarding the School or Staff, please refer to the School's complaint policy for directions on how to file a complaint. Only after a student has followed the School's complaint process, or if extreme circumstances exist whereby the student cannot utilize the school's procedures, they may contact the Massage Therapy Board.

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Emergency/Pemote earning Plan

It is our priority to make sure that you are able to continue your education if circumstances that are out of our control were to arise. In the event that in person learning is not available due to health orders, illness, catastrophic events, etc., we will make arrangements to utilize Zoom or video instruction in order for students to continue the program. Any in person, hands-on learning will be done in small groups or one on one, whatever the law will allow and is safe for the students and staff. We are committed to the success of our students and will make any arrangements necessary to help them complete their education.









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